

Jose Santiago

Guayama, Puerto Rico
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Dedicated Life Skills teacher with over eight years of passionate work experience open to other industries to provide excellent customer service and offer my wide range of skills with social work and addictions. Excellent computer skills, extremely focused with outstanding work ethic.

Skills

- Adaptable
- Compassionate
- Diplomatic
- Diverse
- Researcher
- System Mapper
- Resourceful
- Economical
- Time Time-Oriented
- Meticulous
- Information Relay Chats
- Microsoft Office Suite
- SQL Databases
- JavaScript
- HTML
- Instructive
- CSS
- Leadership

Employment History

07/2022 - Current **Life Coach**

Self-Employed, Remote

- Developed Educational resources and plans to achieve the public's goals
- Accelerated clients' motivation through inspirational speeches
- Applied practical and effective methods for student absorption
- Educated the public on assertive interpersonal communication professionally and personally

02/2023 - 07/2023 **Independent Living Specialist**

Resource Center for Disability Solutions, Melbourne, FL

- Instructed clients on home economics, and life skills including personal resource management
- Highlighted community resources through information and referral services
- Built cohesive peer support groups about self-care including personal philosophy
- Development and facilitated workshops
- Supplied assistive technology to the visually, audibly, and physically impaired

- Organized client's goals and objectives for personal enrichment

01/2020 - 07/2022 **Peer Project Specialist**
Pride Center of Western NY, Buffalo, NY

- Engaged young adults in forming healthy sexual practices and boundaries including but not limited to contraceptives
- Assisted staff in promotional marketing of the pride center and created activities, and games, in major parts of the city of Buffalo
- Demonstrated educational PowerPoints and Curriculum

07/2019 - 02/2020 **Cashier and Salesperson**
Tops Friendly Markets, Lockport, NY

- Effectively communicated with customers, staff, and management
- Ensured customer satisfaction by providing excellent customer service and offering assistance
- Operated cash register by accepting cash and electronic payments to process orders
- Maintained a clean and sanitary cashier space
- Organized and stocked products in cash register lanes

05/2018 - 12/2019 **Resident Assistant**
Houghton College, Houghton, NY

- Connected students with staff on institutional resources
- Conducted meetings with college students to share information about the rules of the facility
- Created a list of items to be removed from living spaces in dorms deemed to be a fire hazard
- Cleaned and organized dorm rooms and bathrooms

08/2014 - 12/2019 **Addiction Lay Minister**
Salvation Army, Lockport, NY

- Ministered to teens and adults suffering from alcohol and drug addictions through meshing and conjoining relationships with Narcotics Anonymous, and mental health organizations with biblical emphasis
- Mended families with compassionate care, rehabilitation, and restorative justice methods

- Shared the Gospel through songs of worship.

Education and Training

Humanities

Associate's Degree
SUNY Erie Community College, Buffalo, NY

Building Trades Certification

Orleans Niagara BOCES, Niagara Falls, NY

Honors, Activities, and Published Works

- Thesis "The Philosophy and Politics of Autism a Nietzschean Perspective " May 2020
- "Lenses of Autism" Book
<https://www.lulu.com/shop/Jose-Santiago/Lenses-of-autism/ebook/product-24391185.html> 2020
- "Fearfully and Wonderfully Made" copyright 2020 college newspaper Houghton College, Houghton Star, Houghton NY <https://dspace.houghton.edu/handle/123456789/3514>
- "inside a puzzle" Human Library, SUNY Erie, Buffalo NY 2018
- SS214 Teaching Exceptional Learners Autism unity, Erie Community College Buffalo, NY Spring 2018
- EDUC235 Educating exceptional learners, Autism Unit Houghton College Fall, 2018/Spring 2019