CV. Khalid Safodien

PERSONAL DETAILS

Last Name:	Safodien
First Name/s:	Khalid
Nationality:	South African
Availability:	3 Month Notice
Location:	Cape Town
Gender:	Male
Contact Number:	971 508167758
Languages:	English and Afrikaans

EDUCATION & QUALIFICATIONS

Date	Institution/Organisation	Degree/Diploma
2012 - 2016	University of the Witwatersrand	**Master of Arts (MA) Degree:** Applied Ethics (BIOETHICS)
1997 - 2001	University of Western Cape	**Bachelor of Arts (BA) Degree**: Social Sciences (Public Healthcare – epidemiology)
1994 - 1995	Cape Peninsula University of Technology	**N4.Diploma** Marketing & Communications

CERTIFICATES/COURSES/TRAINING

Date	Institution/Organisation	Certificate/Course/Training
2008	COBIT	**Deloitte**
2003	Wits University	**Cert. Research Methodology / Clinical Trials / Data Management**
2009	KID	**Project Management & Data Warehouse life cycle**
2007	PMP	**PMI – Project Management Ideas**
2010	ORACLE University	**OBIEE, BOOTCAMP, HYPERION**
2010	SAS Campus	**SAS Foundation, ADV**
2005	SPSS	**WITS Health Consortium**
2005	STATA	**WITS Health Consortium**
2005	EPI Info	**WITS Health Consortium**
2020	CSM	**Scrum Study**
2020	CPBD	**AQONTA**

Career History

Company Name	Industry	Duration	
Medscheme	Medical Claims Management	6 Years	South Africa – Cape Town
SANMED	Medical Claims Management	1 Year	South Africa – Cape Town
SANLAM	Insurance	4 Year	South Africa – Cape Town
OLDMUTUAL	Insurance	1 Year	South Africa – Cape Town
WITS Health Consortium	Medical Research (HIV, TB)	1 Year	South Africa – Johannesburg
ABSA BARCLAYS	Banking	4 Years	South Africa – Johannesburg
RANDWATER BOARD	Government Utilities	6 Years	South Africa – Johannesburg
PBT Group	Telecoms	3 Years	South Africa – Sudan, Ghana, Cote 'ivoire
AXA Gulf	Insurance	2 Years	UAE – Dubai
SANLAM	Insurance	1 Year	South Africa – Cape Town
ALLIANZ (Nextcare Health)	Medical Claims Management	Current	UAE - Dubai

PROFESSIONAL EXPERIENCE

October 2018 – Current

Company Name – **ALLIANZ PARTNERS** (NEXTCARE HEALTHCARE)

REGULATORY PROJECT MANAGER

LOCATION: UAE - Dubai

Responsibilities/Contributions:

- Project manage, oversee and report on all regulatory compliance matters affecting medical insurance claims from Providers / Payers etc.
- Ensure the tracking and reporting of claims specific to the Northern Emirates by conducting activities such as, regulatory compliance legislative changes and non-compliance project activity.
- Develop and implement controls and protocols to optimize regulatory compliance.
- Consult and monitor business areas to ensure adherence to compliance protocols.
- Continues professional engagements with all stakeholders (internal, external and regulators)

SCRUM MASTER – MEMBERS DIGITAL SOLUTIONS (MDS)

LOCATION: UAE - Dubai

Responsibilities/Contributions:

- Ensure the optimization of digital asset functionalities by building an agile competency within the Member Digital Solutions (MDS) team
- Serve as a coach / mentor / servant leader to the MDS team by ensuring optimum output and quality
- Build and maintain a trusting relationship with regional business stakeholders to realize the strategic objectives of the MDS roadmap
- Collaborate with Product Owners regarding features and specifications derived by core business such as Marketing and Marketing Communications department on functionalities such as Telehealth, Second Medical Opinion embedded in the solution
- Provide oversight of on the improvements of the backlog and stories, ensuring the that all items are clearly described and what is expected by both product owners and development teams
- Partnering with key stakeholders across the enterprise, ensuring consideration for all digital interdependencies
- Support on the overall organisation transformation policy from a PMO & IT Perspectives

PROFESSIONAL EXPERIENCE

Nov 2017 – September 2018
Sanlam Private Wealth
Program Head: Data Enterprise

LOCATION: South Africa – Cape Town

Responsibilities/Contributions:

- The value proposition for Sanlam Private Wealth (SPW) is to Define, Communicate and Implement a Data Management Strategy.
- **How**: I developed an inventory with existing data and determine the condition of the entire data landscape
- The strategy will include the leveraging of Master Data, derived from the organizations Big Data portal to derive business insights.
- An important part of the role, also touched on soft skills and building an advance analytical team

- The team will focus on meaningful data assets and Digital instruments to enhance the organisational understanding of its customer base, hence propose strategies such retention / churn reduction
- Develop intellectual capital and document how business is run from a data / information perspective.
- Promote a culture of reporting and guide the establishment of a Business Intelligence Competency Centre with focus on internal and external customers.
- Understand competitor behaviour and customer behaviour through insight delivery by using Self Service cloud technologies.

Reason for Leaving: I have been given a very senior role in one of South Africa's biggest insurance companies. SANLAM is part of top tier in Africa and have recently acquired SAHAM insurance

PROFESSIONAL EXPERIENCE
May 2016 - Oct 2017
AXA Insurance (GULF) B.S.C

Snr Project Manager: Master Data Management (MDM) & Business Intelligence (BI)

LOCATION: UAE - Dubai

Responsibilities/Contributions:

Senior Project Manager Business Intelligence
- Monitoring of all assigned projects (program) along with the implementation from initiation to completion and ensure business handover and go live that is followed through a benefit realization exercise.
- Provide leadership to improve the quality, growth and efficiencies of derived business insights within AXA Gulf business areas and promote a culture of "data being an asset"
- Building of business partnership and understand the business information needs and requirement.
- Serving as liaison between the data steward teams and all other functional areas
- Managing assigned project budgets and resources.
- Using pertinent data and facts to identify and solve a range of problems within area of expertise along with investigating non-standard requests and problems that arise
- Leading and contributing to continuous process improvements and team innovation.

Reason for Leaving: Seeking more stability and security

PROFESSIONAL EXPERIENCE

Oct 2014 - Apr 2016
PBT Group - **Middle East & Africa MEA Region**
Senior Project Manager Business Intelligence

LOCATION: MEA – South Africa, Ghana, Cote d'Ivoire, Sudan (Juba, Khartoum)

Responsibilities/Contributions:
- Leading the end-to-end implementation of BI solutions within the Middle East & Africa regions. Net Worth from ± USD $700,000 to ± USD $8 million.
- Building solid relationships with execs to promote sustainable business development focused to the WECA & MENA. Managing a highly experienced and BI competent team dedicated to successfully implement advanced predictive analytics, operational and dashboard management reporting.
- Performance management and knowledge transfer of our consultants to enable career growth and sustainable resource retention.
- Promoting sustainable business initiatives aligned to business requirements and organizational goals.
- Building of sustainable business partnerships with CIO's and CMO's.
- Working closely with business sponsors to understand business needs and expectations.
- Engaging at EXCO levels to provide insights about information and KPI performances.

- Provide leadership to junior resources based on mentorship programs.
- Establish and maintain a solid footprint for future market penetration of BI practices within WECA and MENA.

Reason for Leaving: I have been traveling up to 80% within the MENA regions. This neglected time spent with family

PROFESSIONAL EXPERIENCE
Oct 2007 - Sept 2014
Randwater Board - South Africa Government Utility
Senior Project Manager Business Intelligence (South Africa - Johannesburg)

LOCATION: South Africa - Johannesburg

Responsibilities/Contributions:
- Successfully implement all BI Projects within the organization as per business requirement definition and the Systems Development Life Cycle and Project Life Cycle.
- Implementation of Dashboards, Balanced Scorecards, Analytics, Mobility, Automation of reports, Enterprise Data Warehouse.
- Ensure successful delivery of all data related projects within Time and Budget and ensure a benefit realisation of all implementation development.
- Appoint vendor partners through procurement aligned process to meet business demand and manage expectation of all the key stakeholders on both CAPEX and OPEX spent.
- Provide strategic input to the organisations Enterprise Information Model (EIM) and promote a continuous information value proposition.
- Chair operational meetings with Business Process Owners (BPO) and status meetings on all projects.
- Setup user groups and BPO communities to manage requirements for new enhancements.
- Manage support on all BI solutions (Level 1, 2 and 3).
- Enable a single view of the truth concept within the organisation about enterprise wide information and data - BIG DATA Concept.
- Integrate IT and OT technologies (IT with GIS, SCADA, MAXIMO) to provide business insight Streamline BI and MIS processes and workflows.

Reason for Leaving: I have had the opportunity to move back to Cape Town (home) and be closer to family and friends.

PROFESSIONAL EXPERIENCE
Nov 2004 - Sept 2007
ABSA Group Operations Banking
Manager: Business Intelligence and Management Information Systems (South Africa - Johannesburg)

LOCATION: South Africa - Johannesburg

Responsibilities/Contributions:
- Implement the group strategy and realization output of AGO.
- Ensure the buy-in of all stakeholders for new projects and enhancements.
- Provide EXCO with financial reports that highlight insights and that of business impact assessment of competitor behaviour.
- Align BI/MIS automation with the process re-engineering strategy.
- Provide strategic, tactical, technical and operational information service support to internal and external stakeholders.
- Provide insights on operational and cost savings efficiencies and ensure that benefits are realised (transaction cost ATM and Over counter transactional cost).
- Define and support new initiatives for strategic business goals.

- Manage the balanced score card and its alignment to AGO strategic objectives with realistic target negotiations and monitoring the business impacts thereof. Design and implement an effective information management platform and drive the end-to-end delivery thereof.

Reason for Leaving: Due to the Barclays takeover, there has been a sense of instability and uncertainty.

PROFESSIONAL EXPERIENCE
June 2003 - Sept 2004
Witwatersrand University Health Consortium
Manager: Clinical Data & Research Analysis (South Africa - Johannesburg)
Overview: Reproductive health research unit research & academia

LOCATION: South Africa - Johannesburg

Responsibilities/Contributions:
- Managed all research data from derived digital technologies (OCR, OMR, ICR and Voice recognition).
- Produce and recommend research programmes and plans and propose qualitative & quantitative view.
- Manage all Data department activates and produce weekly and monthly status updates on events.
- Manage all qualitative and quantitative data by ensuring quality and integrity of research reports.
- Ensure that all research technology is aligned to ICT standards and governance.
- Ensure sound relationship building with research sponsors and justification on renewal plans.
- Management of all technology procurement is adhered to SOP.
- Ensure that all data management is adhered to sound clinical practice.
- Take the lead on all monitoring and evaluation of research and clinical data.

Reason for Leaving: I left because it was my chance to move back into the corporate environment