



Nyakallo Masilo Makgoba

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Summary:

Results-oriented and detail-driven individual, with experience in analysing and optimising business processes to drive efficiency and enhance overall performance. Proven expertise in translating business requirements into actionable insights and delivering strategic solutions. Demonstrated ability to collaborate with cross-functional teams. Excellent communication and presentation skills, with a keen focus on facilitating understanding between technical and non-technical stakeholders.

Work Experience:

Company	Title	Period
Crisis24 – a GardaWorld Company	GSOC Analyst	2024
• Monitored global events, assessed security threat, and provided real-time intelligence to support risk management, emergency response operations and incident reporting.		
Sibanye Stillwater	Graduate Intern	2023-2024
• Monitored the planning and implementation of various company projects, ensuring their overall economic viability and sustainability. Nyakallo also engaged with external stakeholders directly.		
Letsema Consulting & Advisory	Business Analyst	2022
• Assisted in the implementation of supply chain management processes, along with re-evaluating the current business architecture and processes for a major South African parastatal.		
Office of the Official Opposition, Western Cape Provincial Legislature (Part Time)	Research Associate	2019
• Provided research support, assisted in writing official speeches, along with continually assessing provincial political stability to inform the responses made by members to socio-economic challenges.		
UCT Politics Department (Part Time)	Senior Tutor	2018-2019
• Nyakallo's responsibilities as a tutor involved leading weekly tutorials, marking coursework assignments, holding consultations with students, making the final exam, and other administrative tasks.		
IEC SA (Part Time)	Electoral Observer	2016 & 2019
• Nyakallo stood as an Accredited Electoral Observer during both the 2016 Municipal Government and 2019 National Government elections, tasked with providing independent electoral oversight.		
SOSA Investment (Part Time)	Marketing Officer	2015-2016
• Spearheaded the development of a coherent product launch strategy for SOSA Investments who exclusively distrusted <i>Solight Solar Lanterns</i> in the South and Southern African markets.		

Projects and Businesses Founded:

Fundani	Digital Learning Platform	2017-2020
3:28PM Design	Graphic Design, Photography, Journalism	2015-2018

Education:

Secondary Education:

Bishops Diocesan College

Undergraduate:

B.Soc.Sci in: Economics, Philosophy & Political Science (University of Cape Town)

Additional modules:

Advanced Labour Economics	International Trade and Finance	Game Theory
Appl. Intern. Trade Bargaining	Foreign Policy Analysis	Democratic Theory

Postgraduate:

B.Soc.Sci Honours in: Economics, Philosophy & Political Science (University of Cape Town)

Thesis topic:

How Useful Are Dominant Party System Frameworks in Explaining The Efforts Made By Southern Africa's Former National Liberation Movements Towards Democratic Consolidation

This thesis was awarded an A grade.

Academic Achievements:

Undergraduate Degree:

A Grade:	Rational Decision Making 3	Foreign Policy Analysis 3
B Grade:	Macroeconomics 1 Ethics 1 Intro to Statistics 1 Macroeconomics 2 Int. Trade and Finance 3	Mathematics 1 Intro to Philosophy 1 Microeconomics 2 Co-operation & Competition 2 Appl. Int. Trade Bargaining 3

Postgraduate Degree (Honours):

- An A Grade was achieved in all 6 modules.

Leadership achievements:

African Leaders on The Move Conference	Attendee	2020
South African Day of Courageous Conversations	Attendee	2019
The SA Freelancer's Association	Member	2017

International Experience:

Face to Face, International Youth Leadership Conference	2012
Full Peal in Honour of HRH Queen Elizabeth's 90th Birthday, St Georges Cathedral	2016

Community Service Experience:

Casa Do Sol School Shoe Drive	2024
Gift of the Givers Food Hamper Distribution	2024